

Public File Report
Bright House Networks - Indiana Division

August 16, 2007 to August 15, 2008

Public File Report

1. The following is a list of full time vacancies filled by Bright House Networks-Indiana from August 16, 2007 to August 15, 2008 identified by job title:

| | |
|---|----|
| Account Manager for BHN Business Solutions | 1 |
| Billing System Analyst | 1 |
| Call Center Coaching Group Leaders | 2 |
| Call Center Statistical Group Leader | 1 |
| Collections Representative | 2 |
| Commercial Account Executive | 1 |
| Commercial High Speed Data Service Technician | 1 |
| Customer Service Representative | 15 |
| Direct Sales Representative - Multiple Dwelling Units (MDU) | 1 |
| Dispatcher I | 5 |
| Divisional Director of Human Resources | 1 |
| Equipment Retrieval Rep. | 2 |
| Field Sales Auditor | 3 |
| General Ledger Specialist | 1 |
| Headend Technician | 2 |
| Installation Supervisor | 1 |
| Installer - Avon, IN | 25 |
| Lobby Consultant | 1 |
| Maintenance Technician I | 5 |
| New Build Coordinator | 1 |
| Office Supervisor | 1 |
| Reauditor | 1 |
| Rep; Sales | 7 |
| Service Supervisor | 1 |
| Service Technician I | 13 |
| Subscriber Accounting Rep II | 2 |
| Subscriber Accounting Rep. III | 1 |
| Technical Trainer | 1 |
| Warehouse Clerk | 2 |

2. a. See below the list of recruitment sources used to fill each vacancy identified in number 1 above (other sources: see attachment A):

Bright House Networks Website
 CareerBuilder
 Client Referral
 College Recruiting
 Employee Referral
 Former Employee
 Internal Candidate
 Job Fair

Job Posting
Other Sources
Walk-in

- b. The following is a list of the recruitment sources who requested notification of vacancies:

(See Attachment)

Cory Mausolf, Career Advisor @ Career Coaches
Barbara Booher, Employment Coordinator @ Dept. of Veteran Affairs
Karen Mahamadu, Employment Coord. – Senior Community @ Goodwill Industries
Lori Fisher, Placement Director @ Indianapolis Business College
Glenda Carter, Business Service Representative @ Job Works
Sandy Jarboe, Business Service Representative @ JobWorks
Donald Moreau, Executive Asst. to President @ Keys to Work
Loran Calvin, Career Services Representative @ Lincoln College
Curtis Price, Career Services Representative @ Lincoln College
Deb Statinsky, Career Services Representative @ Lincoln College
Julie Wood, Disabled Veteran Specialist @ WorkOne
Bill Reedus, Veterans Representative @ WorkOne

3. The following is a list of recruitment sources that referred any employees that were hired since August 16, 2007.

College Recruiting - Lincoln College
Employee Referrals
Technical School - TechSkills
Staffing Agency - Kforce Staffing

4. a. The total number of persons that were interviewed for full time vacancies since August 16, 2007: 410
- b. Of those interviewed, the following is each recruitment source utilized in connection with the vacancies that existed since August 16, 2007:

AAP Recruiting Sources (Attachment)
Careerbuilders: www.careerbuilders.com
Corporate Website: www.mybrighthouse.jobs
Employee Referrals
Human Resource Association of Central Indiana: www.hraci.org
Indianapolis Star: www.indystar.com
Internal Job Postings with other Divisions of Bright House Networks
Local Internal Job Postings
Local Newspaper
Marion Chronicle Tribune
Society for Human Resource Management: www.shrm.org
Veteran's Transition Guide

5. Since August 16, 2007, the following are the longer term recruitment initiatives engaged in by our Division:

A. The Indianapolis Division participated in the following Job Fairs since August 16, 2007. These Job Fairs were attended by Merry Juerling and Kimy Brown, HR Specialists, Cedric Martin & Brinkley Ruffin, Directors of HR, and multiple Supervisors and Managers:

U. S. Senator Evan Bayh and Mayor Bart Peterson Job Fair and Small Business Summit; August 23, 2007

CareerOne – WorkOne Fall Job Fair @ IVY Tech; September 11, 2007

Lincoln College Job Fair; September 12 & 13, 2007

IVY Tech Community College and WorkOne Job Fair; September 13, 2007

Easter Seals Crossroads 1st Annual Job Fair; September 21, 2007

Careerbuilder.com Career Diversity Fair; October 2, 2007

Mayor's Summit on Inclusive Employment and 5th Annual Job Fair; October 2, 2007

ITT Technical Institute Career Fair; October 23, 2007

Diversity One Job Fair; October 24, 2007

Indiana Multicultural Job Fair; November 2, 2007

Midwest MultiFamily Exhibition and Job Fair; November 8, 2007

Hire Vets First Job Fair; November 7, 2007

Careerbuilder.com Career Diversity and Education Fair; February 12, 2008

IVY Tech Community College On Campus Recruiting; February 19, 2008

College Talent Recruitment Day; February 20, 2008

Indianapolis Public Schools Career & Technology Center
Community Job Fair; March 20, 2008

Operation Hire A Hoosier Vet Job Fair; April 23, 2008

Careerbuilder.com Career Diversity and Education Fair; June
4, 2008

Indiana Black Expo Employment Opportunity Fair; July 14,
2008

B.

- Bright House Networks – Indiana is a co-sponsor of Indiana Black Expo, a nationally known conference aimed at promoting and celebrating the Afro-American culture and contributions in business and society.
- Bright House Networks also participates in the Circle Center Classic, Indianapolis Home Show, VH1 Save the Music Foundation (A program focused on providing musical instruments to local inner-city public schools); are members of the Indianapolis Urban League; has Board presence on the National Kidney Foundation of Indiana, Hemophilia of Indiana, and a leadership role with the Indianapolis Public Schools Foundation; are task-force participants with several community organizations including, The Brightwood Education Community Taskforce (an inner city neighborhood), and are contributors to multiple inner-city neighborhood community organizations such as SADCO, a Hispanic social organization; and has management membership in the 100 Black Men of Indianapolis and the Indianapolis Chapter of the Coalition of 100 Black Women organizations.
- Hiring Training for new supervisors and managers are conducted on an ongoing basis. This training includes legalities of hiring, internal processes and diversity awareness. Refresher material and discussions are available and utilized on an ongoing basis.
- Bright House Networks – Indiana encourages childcare and transportation programs, which improve the employment opportunities for minorities and women. This includes the Dependent Care Flexible Spending accounts that employees can use to reduce day care expenses and the Central Indiana Commuter Services program, assisting in transportation of Indiana employees to and from their work locations.

Attachment A

Mr. Murvin Enders, President
100 Black Men of Indianapolis
3901 North Meridian Street
Indianapolis, IN 46208

Ms. Michelle Dunlap,
American Indian Center of Indiana
1026 S. Shelby St.
Indianapolis, IN 46203

Ms. Mary Duffer,
Attain - Overcoming Functional Limitations
5333 Commerce Square Dr., Ste G
Indianapolis, IN 46237

Mr. Jim Hemmelgarn, Business &
Community Liason, Dir.
Atterbury Job Corps Center
P.O. Box 1871025A Hospital Rd.
Edinburgh, IN 46124

Mr. James Nell, Employment Service Spec.
bosma industries for the blind, Inc.
8020 Zionsville Rd.
Indianapolis, IN 46268

Ms. Mona Guirguis, Asst. Dir. To Employer
Relations
Butler University
4600 Sunset Avenue
Indianapolis, IN 46208

Cory Mausolf, Career Advisor
Career Coaches
11611 N. Meridian St., Suite 200
Carmel, IN 46032

Ms. Patsy Pitts, One Stop Coordinator
Career Corner
2210 East 10th Street
Indianapolis, IN 46201

Mrs. Betty Wong, Employment Specialist
Community Alliance of the Far Eastside
8902 East 38th Street
Indianapolis, IN 46226

Ms. Niki Girls, Executive Director
Concord Center
1310 South Meridian Street
Indianapolis, IN 46225

Ms. April Long, Career Counselor
Crooked Creek Multi-Service Center
2990 West 71st Street
Indianapolis, IN 46268

Ms. Sharon Messer, Switch board operator
distributes
Crossroads Rehabilitation Center
4740 Kingsway Dr.
Indianapolis, IN 46205

Ms. Barbara Booher, Employment
Coordinator
Dept. of Veterans Affairs
575 N. Pennsylvania St., Rm 346
Indianapolis, IN 46204

Mr. Allan Ware, Employment Coordinator
Dept. of Veterans Affairs
575 Pennsylvania St.
Indianapolis, IN 46204

Mr. Jermaine Couch, WorkOne Instrutor/Case
Manager
Easter Seals Crossroads
4740 Kingsway Dr.
Indianapolis, IN 46205

Ms. Melissa Fitch, Employment Services
Representative
Easter Seals Crossroads
4740 Kingsway Dr.
Indianapolis, IN 46205

Ms. Karen Mahamadu, Goodwill
Employment Coord. - Senior Community
1635 W. Michigan St.
Indianapolis, IN 46222-3899

Ms. LaNita Nixon, Workforce Dev. Manager
Fathers and Families
2835 North Illinois St.
Indianapolis, IN 46208

Ms./Mr. Employment Specialist, Placement
Counselor
Flanner House
2424 Dr. Martin Luther Kind Drive
Indianapolis, IN 46208

Ms. Valleria Primouse-Smith, Executive
Director
Forest Manor Multi-Service Center
5603 East 38th Street
Indianapolis, IN 46218

Ms. Tammy Green, Workforce & Comm.
Services
Goodwill Industries
1635 W. Michigan St.
Indianapolis, IN 46222

Ms. Chad Grosz, Employment Specialist
Goodwill Industries of Central Indiana Inc.
1635 W. Michigan St.
Indianapolis, IN 46222

Sir or Madam,
Greater Indianapolis Chapter NAACP
P.O. Box 88882
Indianapolis, IN 46208

Ms. Susan Bobberschmidt, Social Worker
Hawthorne Center
2440 West Ohio Street
Indianapolis, IN 46222

Ms. Veronica Williams,
Indiana Black Expo
3145 North Meridian Street
Indianapolis, IN 46208

Ms. Pam Rickey,
Indiana Business College - Marion
830 North Miller Avenue
Marion, IN 46952

Mr. Travis Campbell,
Indiana Wesleyan Univ.
1900 W. 50th Street
Marion, IN 46953

Ms. Belinda Farmer,
Indianapolis Business College
550 East Washington Street
Indianapolis, IN 46204

Ms. Lori Fisher, Placement Director
Indianapolis Business College
7205 Shadeland Station
Indianapolis, IN 46256

Mr. Robert Fry,
Indianapolis Housing

Mr. Thomas Risher, Econ. Dev. Support Serv.
Coord.
Indianapolis Housing Agency
1919 North Meridian St.
Indianapolis, IN 46202

Mr. Taria Tate, Econ.Dev. Support Serv.
Coord.
Indianapolis Housing Authority
1919 North Meridian Street
Indianapolis, IN 46202

Ms. Kay Gordon, WorkOne Coordinator
Indianapolis Private Industry Council
151 North Delaware Street, Suite 1600
Indianapolis, IN 46204

Mr. Charles Kinderman, Director
Indianapolis Senior Citizens Center
708 E. Michigan Street
Indianapolis, IN 46202

Mr. Brian McDonald, Dir. Of Workforce
Development
Indianapolis Urban League
777 Indiana Avenue
Indianapolis, IN 46202

Mr. James Patterson, President
Indpls. Chapter, Natl. Assn. Of Black
Journalist
P.O. Box 441795
Indianapolis, IN 46244

Ms. Darlene Blanford, Career Services
ITT Technical Institute
9511 Angola Court
Indianapolis, IN 46268

Ms. Teresa Conroy-Roth, Dir. Of Career
Services
ITT Technical Institute
9511 Angola Court
Indianapolis, IN 46268-1119

Ms. Jennifer Pizer, Career Services Specialist
ITT Technical Institute
9511 Angola Court
Indianapolis, IN 46268

Mr. Lena Jones, Secretary
IUPUI, Office of Women's Studies
425 University Blvd., CA-540
Indianapolis, IN 46220

Ms. Geri Cunningham, Career Services
Ivy Tech College & Comm. College of IN
101 W. 28th St.
Indianapolis, IN 46208

Robin Riggs,
Jobs Partnership

Mr. Doug Hairston,
Jobs Partnership of Greater Indianapolis
3549 Boulevard Place
Indianapolis, IN 46208

Ms. Tracey Reynolds-Wilson, Employment &
Training Advisor
JobWorks
805 Beachway Dr., Ste. 110
Indianapolis, IN 46224

Ms. Glenda Carter, Business Services
Representative
JobWorks
805 Beachway Dr., Ste. 110
Indianapolis, IN 46224

Ms. Sandy Jarboe, Business Services
Representative
JobWorks
2525 N. Shadeland Ave., Ste. C-3
Indianapolis, IN 46219

Ms. Susan Ford, Director
Keys to Work
3602 East Michigan Street
Indianapolis, IN 46201

Mr. Donald Moreau, Executive Asst. to
President
Keys to Work, Inc.
3602 E. Michigan St., Ste D
Indianapolis, IN 46201

Mr. Loran Calvin, Career Services
Representative
Lincoln College of Technology
7225 Winton Dr., Bldg 128
Indianapolis, IN 46268

Mr. Curtis Price, Career Services
Representative
Lincoln College of Technology
7225 Winton Dr., Bldg 128
Indianapolis, IN 46268

Ms. Deb Satinsky, Career Services
Representative
Lincoln College of Technology
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Ms. Barbara Benson, Dir. Of Internships &
Career Services
Marian College
3200 Cold Spring Road
Indianapolis, IN 46222

MSgt. David Service, Hometown Link
Marine For Life
111 N. Blackberry Cir.
Frankfort, IN 46041

Mr. Cleo Richardson, Director
Marion Urban League
1221 West 12th Street
Marion, IN 46953

Ms. P. Diane Jackson, Executive Director
Martin Luther King Multi-Service Center
40 West 40th Street
Indianapolis, IN 46208

Ms. Michelle Tillman, Career Placement
Martin University
2171 Avondale Place
Indianapolis, IN 46218

Dr. Robert Burgbacher, Executive Director
Mary Rigg Neighborhood Center
1920 West Morris Street
Indianapolis, IN 46221

Ms. Colleen Bolden Smith, President
National Coalition of 100 Black Women
617 Indiana Avenue, Suite 215
Indianapolis, IN 46212

Mr. Lois Yagle, Community Resource
Coordinator
National College of Business & Technology
6060 Castleway West Drive
Indianapolis, IN 46250

Ms. Cynthia Daniels, Project Coordinator
Noble of Indiana
12220 Hancock Street
Carmel, IN 46032

Ms. Diane Arnold-Hawthorne, Interim
Director
Southwest Multi-Service Center
2440 W. Ohio St.
Indianapolis, IN 46222

Mr. Henry Dohnert, Dir. Of Career Services
TechSkills
8555 N. River Road, Suite 160
Indianapolis, IN 46240

Mr. Eric Martin,
TLC Supported Living
8606 Allisonville Rd, Ste 235
Indianapolis, IN 46250

Mr. Cindy Gosser, Job Developer
Training, Inc.
333 N. Pennsylvania St., Ste. 900
Indianapolis, IN 46204

Mr. Jay Starks, Career Services
University of Indianapolis
1400 East Hanna Avenue
Indianapolis, IN 46227

Ms. Amy Cannon, employment Specialist
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1481 L. Roudebush VA Medical Center
1481 W. 10th St.
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725 N. Oriental St. Morgan Hall, RM#573
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2525 N. Shadeland, C-1
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Ms. Darlene Brinker, Employment Specialist
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