

Public File Report

1. The following is a list of all full-time vacancies filled by Bright House Networks – Tri-County Pasco Region from August 16, 2010 to August 15, 2011, identified by job title:

Account Executive	1
Credit/Collection Clerk	1
Customer Solutions Agent	2
Field Inspector	2
Field QC Supervisor	1
Field Support Representative	3
Lead Service Technician	2
Service Technician	15
System Technician	1

Total Vacancies Filled: 28

2. A. The following is a list of recruitment sources used to fill each vacancy identified in number 1 above:

Career Central
4440 Grand Blvd.
New Port Richey, FL 34652
David Linton
727-484-3444

Bright House Networks
Intra/Internet Sites

National Organization for Women
5650 Vermont Road
New Port Richey, FL 34652
Doris Rosen
727-849-0618

Pasco-Hernando
Community College
10230 Ridge Road
New Port Richey, FL
34654
Edwin Goolsby
727-816-3264

Veterans Svc. of Pasco Cty.
8620 Galen Wilson Blvd.
Port Richey, FL 34668
William Klinger
727-834-3282

Connections
P.O. Box 1260
New Port Richey, FL
34556
Joan Foley
727-849-4724

AARP
6014 U.S. 19, STE. 503
New Port Richey, FL 34601
Gloria Foster
727-942-0069

Career Central
7361 Forest Oaks Blvd
Spring Hill, FL 34606
Sharon Willman
352-200-3044

Rasmussen College
8661 Citizens Drive
New Port Richey, FL 34654
Gary Loman
727-942-0069

Career Central
6038 Gail Blvd.
Zephyrhills, FL 33542
Bernadine King
813-780-0111

Hope Services Inc.
Cindy Bray
P.O. Box 7388
Wesley Chapel, FL 33544
813-994-2855

Pasco Hernando Jobs
& Ed Partnership
7361 Forest Oaks Blvd.
Spring Hill, FL 34606
Tracy Rowe
352-200-3020

River Ridge High School
11646 Town Center Road
New Port Richey, FL 34654
Laurie Peterson
727-774-7200

Jobing.com
CareerBuilder.com
Monster.com
YahooHotJobs.com
The Employment Guide

F.K. Marchman Tech Ed Center
7825 Campus Drive
New Port Richey, FL 34653
Marty McKinnon
727-774-1700

Moore-Mikens Tech Ed Ctr
38301 MLK Drive
Dade City, FL 33525
Rob Aguis
352-524-9000

Hudson High School
14410 Cobra Way
Hudson, FL 34669
Rick Casey
727-774-4200

Springstead High School
3300 Mariner Blvd.
Spring Hill, FL 34609
Mr. Roberts
352-797-7010

Deaf Service Bureau
11441 Osceola Drive
New Port Richey, FL 34654
Wendi Herzman
727-861-7074

B. The following is a list of recruitment sources, if any, who requested notification of vacancies: none

3. The following is a list of recruitment sources that referred any employees that were hired since August 16, 2010:

Bright House Networks Website	8
Employee Referral	6
Internal	13
Jobing.com	1

Total Recruitment Sources: 28

4. A. The total number of persons that were interviewed for full-time vacancies since August 16, 2010 were:

Total Interviews Conducted: 155

- B. Of those persons interviewed, the following is each recruitment source utilized in connection with the vacancies that existed since August 16, 2010:

Source	Jobs
Internal, CareerBuilder, Employee Referral	Account Executive
Internal, BHN Website, Employee Referral	Credit/Collection Representative
Internal, Employee Referral, Jobing.com	Customer Solutions Agent
Internal	Field Inspector
Internal	Field QC Supervisor
Internal, BHN Website, Jobing.com, CareerBuilder, Yahoo Hot Jobs	Field Support Representative
Internal, Employee Referral, BHN Website, Former Employee	Lead Service Technician
Internal, BHN Website, Employee Referral, Jobing.com	Service Technician
Internal	System Technician

5. Since August 16, 2010, the following are the longer term recruitment initiatives engaged in by our Region:
- a) The Tri-County Region – Pasco County continued its employee referral program that boasts a \$250.00 referral bonus.

- b) The Tri-County Region – Pasco County have sponsored 4 job fairs/careers events and college recruiting sessions, both as part of an established organizations' job fair portfolio, on-site recruiting efforts and off-site events in support of the communities non-profit organizations.
- c) The Tri-County Region – Pasco County maintains continuous vigilance and communications with the community minority and women's organization for referrals. We will continue to search for additional organizations to provide us with qualified and diverse candidates.
- d) The Tri-County Region – Pasco County continually participates in Career Central Workforce Development Board job fairs and recruiting and marketing trending trainings.
- e) The Tri-County Region – Pasco County continues to reach out via the Internet and advertise periodically and specifically for minority and woman's sites.
- f) Bright House Networks actively participates in a US Army initiative called PaYs (Partnership for Youth Success). This program allows young soldiers that have a desire to get into telecommunications upon release to communicate with the recruiting team and we don't guarantee employment, but an interview for a position in which they are qualified.
- g) A partnership was forged with local corporate recruiters. This partnership formed the Recruiters Network Group where best practices are shared on a monthly basis and viable candidates are shared.
- h) Bright House Networks – Tri-County Region- Pasco County undertakes special employment and community outreach programs such as:
 - Tri-County Pasco has one management level employee that is the Past Chairman of the Pasco Education Foundation.
 - Tri-County Pasco is uniquely involved in Junior Achievement including one management level employee that is a board member.
 - Tri-County Pasco has one management level employee that is a board member of the Seven Springs Rotary Club.
 - Tri-County Pasco has one management level employee that is the Co-Chairman of the Longleaf Triathlon.
 - Tri-County Pasco has one management level employee that is on the Advisory Board for the Heart Gallery.
 - Tri-County Pasco has one exempt level employee that is on the Advisory Board for Rasmussen College.