



FCC Report (August 16, 2010 – August 15, 2011)

- The following is a list of all full-time vacancies filled by Bright House Networks, *Manatee Region*, from August 16, 2010 through August 15, 2011, identified by job title:

Job Title	Total Hired
Ad Sales - Account Executive	1
Ad Sales Account Executive	1
CLI/PS Tech I	1
Installation Specialist	1
Quality Assurance Technician ~ Manatee County	2
Service Technician I	6
Technical Supervisor	1
Technical Support Lead	3
Technical Support Representative	11
Technical Support Supervisor	1
TOTAL	28

- The following is a list of recruitment sources used to fill each vacancy identified in number one above:

Abilities of Florida - PTEC Joe Pezzano 2735 Whitney Road Clearwater, FL 727-538-7370 ext. 296	Careerbuilder.com Shari Weinbach 366 Madison Ave. New York, NY 10017 212-719-2332	Eckerd College John Ingmire 4200 54 th Ave. S St. Petersburg, FL 727-864-8258
Employment Guide Sheri Ehlers 8405 Benjamin Road, Suite C Tampa, FL 813-775-6243	Everest University Scott Coffey 1199 East Bay Drive Largo, FL. 727-725-2688 ext. 175	Fast Train Erzulie Mendoza 4350 W. Cypress Street Tampa, FL 813-874-0660
Florida Career College - FCC Star-Maria Aponte 410 Park Blvd. Clearwater, FL 727-210-2710	ITT Hillsborough Ivette Gonzalez 4809 Memorial Highway Tampa, FL 33634 813-885-2244	ITT Pinellas Kara Hamilton 877 Executive Dr. W. Ste. 100 St. Petersburg, FL 33702 727-209-4700
Manatee Community College Delaine Solana	Pride Enterprises Beverly Roberts 12425 – 28 th Str. N Ste 300	Remington College Deb Hoffman 2410 E. Busch Blvd.

5840 26 th St. W. Bradenton, FL 34207 941-752-5325	St. Petersburg, FL. 727-556-3348	Tampa, FL. 813-316-4415
Strayer University Kevin McLaughlin 4902 Eisenhower Blvd. Tampa, FL. 813-889-4417	Suncoast Workforce Board Carmen Murrell 3526 9 th St., W. Bradenton, FL 34205 941-714-7449 x2113	Tampa Bay Workforce Alliance Dalana Brown 5701 E. Hillsborough Ave, Ste. 1419 Tampa, FL. 33610 813-390-7627
University of South Florida Barb Oliver 140 7 th Ave. South Terrace 200 St. Petersburg, FL. 727-873-4182	US Dept of Veterans Affairs Letha Smithson 10000 Bay Pines Blvd. Bay Pines, FL 727-398-6661 ext. 123	WorkNet Pinellas Haley Louen 624 1 st Ave. S. St. Petersburg, FL. 727-329-1490 ext. 122

2b. The following is a list of the recruitment sources, if any, who requested notification of vacancies:

Not Applicable - All agencies have been notified that all employment vacancies and openings are captured on our website: www.mybighthouse.jobs.

3. The following is a list of recruitment sources that referred any employees that were hired since August 16, 2010:

Source	Number of Applicants Hired
Bright House Networks Website	3
Employee Referral	6
Internal	18
Jobing.com	1
TOTAL	28

4a. The total number of persons that were interviewed for full-time vacancies since August 16, 2010:

Count of Interviews
78

4b. Of those persons interviewed, the following is each recruitment source utilized in connection with the vacancies that existed since August 16, 2010:

Source
Bright House Networks Website
CareerBuilder
Employee Referral
Internal
Jobing.com

5. Since August 16, 2010, the following are the longer term recruitment initiatives engaged in by our region: (list and provide a brief description of each initiative)
- a) Bright House Networks, Manatee Region, continued our on-line recruiting, which produced a streamlined applicant process for candidates and opened the doors to recruit applicants seeking employment from outside our traditional recruiting vicinity.
 - b) When appropriate, we partnered with staffing agencies that have a solid reputation for recruiting qualified candidates.
 - c) The Manatee region continued to implement its employee referral program that boasts a \$250.00 per referral.
 - d) The Tampa Bay Division maintained continuous vigilance and communications with the community, reaching out to minority and women organizations for referrals.
 - e) Through our partnership with the Chamber of Commerce, we remained involved in outreach programs available such as Junior Achievement, School to Work, Job Shadow, and Project Teach
 - f) Our relationship with the Regional Workforce Development Boards (Suncoast and Pinellas) assisted us in collecting current data regarding the availability and skill sets of our local workforce.
 - g) We supplemented the skill set of our internal talent pool thereby preparing them for future opportunities as positions become available.