

PUBLIC FILE REPORT

1. The following is a list of all full-time vacancies filled by Bright House Networks – Tampa Bay Division, Hillsborough Region from August 16, 2010 to August 15, 2011, identified by job title:

Account Executive	1
Competitive Manager	1
Converter Ops Rep I	2
Customer Care Professional	26
Customer Service CAT Specialist	1
Customer Solutions Agent	1
Direct Sales Lead SFU	1
Direct Sales Rep SFU	6
Direct Sales Rep MDU	1
Field Inspector I	5
Field Support Rep	1
Installation Specialist	3
Lead Retail Sales Rep	1
Lead Service Technician	2
Lead System Technician	2
Marketing Specialist	1
Mechanic I	1
Multi-Cultural Account Executive	1
Producer/Editor I	1
Property Solutions Director	1
Quality Assurance Technician	2
Service Technician I	85
Supervisor of Technical Operations	3

Total Vacancies Filled 149

2. a. The following is a list of recruitment sources used to fill each vacancy identified in number 1 above:

See Attached Exhibit A - Recruitment Sources

- b. The following is a list of recruitment sources, if any, who requested notification of vacancies:

None

3. The following is a list of recruitment sources that referred any employees that were hired since August 16, 2010:

JobFox.com	Lead DSR SFU
National Guard	Service Technician I
SimplyHired.com	Service Technician I
USF	Service Technician I
Yahoo Hot Jobs	Customer Care Professional I

5. Since August 16, 2010, the following are the longer term recruitment initiatives engaged in by our Region:

- Job Fair at Remington College
- Job Fair with JobNews & Tampa Bay Work Force Alliance
- Job Fair with WorkTampaBay.com
- Job Fair with Employment Guide
- Job Fair with Hillsborough Community College
- Job Fair with University of South Florida
- Job Fair with Jobing.com
- Job Fair at MacDill AFB.
- North Side Mental Health Event.
- Job Fair at Aparicio-Levy Adult Technical Center
- Tampa Bay Division ran recruiting TV Ad's and weather channel crawls.
- Bright House Networks Hillsborough County employee referral program
- Community Outreach communication with organizations that promote minority and women groups
- Spring of Tampa Bay
- Florida Sentinel Newspaper Advertisement
- La Gaceta Newspaper Advertisement
- University of South Florida

Community Support Efforts:

- City of Tampa Black History Month
- Tampa Organization of Black Affairs
- Tampa Bay Jewish Film Festival
- Tampa Bay Workforce Alliance
- Community Service Day (Employees are paid to volunteer for a non-profit organization or their child's school).
- Volunteer Program
- Hillsborough Community College Foundation, Hillsborough County Hispanic Heritage Festival and Black History Month.
- Hillsborough County Head Start/Early Start
- Hillsborough County Schools, Education Foundation
- Fortune Scholarship Foundation
- Hillsborough Education Foundation

- Brandon Chamber of Commerce on-line Job Board
- UNCF Luncheon
- Annual Business Excellence Awards-Tampa Bay Workforce Alliance